

# FAA Feedback Form

Name:

Designation:

Company / Organisation:

Thank you for your participation in FAA Webinars. We would be grateful for your valuable responses to the following questions.

## 1. Which of the webinars organised by FAA did you find useful? (select all that apply)

- CSR Alliance: Supporting our Covid-19 Frontliners [9 April 2020]
- Developing e-Learning Programmes [16 April 2020]
- Embracing Virtual Instructor-Led Training (VILT) [23 April 2020]
- FAQs on Developing e-Learning Programmes [30 April 2020]
- Embracing Virtual Facilitator-Led Learning in academic programmes [8 May 2020]
- Design and Development Elements of Learning Programmes and the Launch of FAA Learning Criteria (FLC) 2.0 [14 May 2020]
- Transforming Conventional Training into Virtual Learning Experiences [11 June 2020]

## 2. What are the difficulties you faced when participating in the webinar(s)? (select all that apply)

- Confusion about the registration process
- Problems logging onto the webinar platform
- Problems with internet connection
- Clarity of speakers
- Could not use interactive features, e.g. Mentimeter, chatbox
- I did not face any difficulties at all
- Others, (Please specify) \_\_\_\_\_

## 3. Did the webinar give you an opportunity to ask questions and provide feedback?

- Yes, definitely
- Yes, somewhat
- Not at all

## 4. Overall, how would you rate the webinars organised by FAA?

- Excellent
- Very good
- Good
- Fair
- Poor

## 5. What topics would you suggest for FAA's future webinars?

\_\_\_\_\_

## 6. How well are your current resources able to design online learning programmes?

- Extremely well
- Moderately well
- Not at all

## 7. Do you have subject matter experts with no prior instructional design knowledge?

- Yes
- No
- Others, (Please specify) \_\_\_\_\_

## 8. Do you have in-house instructional design expertise?

- Yes
- No
- We outsource this function
- Others, (Please specify) \_\_\_\_\_

## 9. The webinar titled 'Virtual Facilitator-Led Learning' showed the challenges institutions faced in implementing online learning programmes. Rank the challenges from 1 to 5 according to how critical or important they are to your institution / organisation (with 1 being most critical and 5 being least critical)

- Content Design
- Instructional Design skills
- Cost
- Availability of skilled facilitators for programme delivery
- Effective assessment design and implementation
- Others, (Please specify) \_\_\_\_\_

## 10. Do you think programme accreditation remains important for online learning programmes?

- Yes
- No, (Please provide the reasons) \_\_\_\_\_
- Unsure

## 11. Would you be interested in capacity building for designing, developing and delivering online teaching and learning through FAA's online e-Certified Training Professional (e-CTP) programme?

- Yes
- No, (Please provide the reasons) \_\_\_\_\_
- Unsure

## 12. A key area of work for most of our clients and us is on design, development and delivery of learning programmes – in traditional, online and hybrid environments. Our work has been guided by international best practices, and has supported our clients in producing high quality learning programme and competent talents. Would you be interested in a discussion on your learning and talent development needs, and on how FAA can support you and your organisation?

- Yes
- No