

FAA Industry Forum 2017:

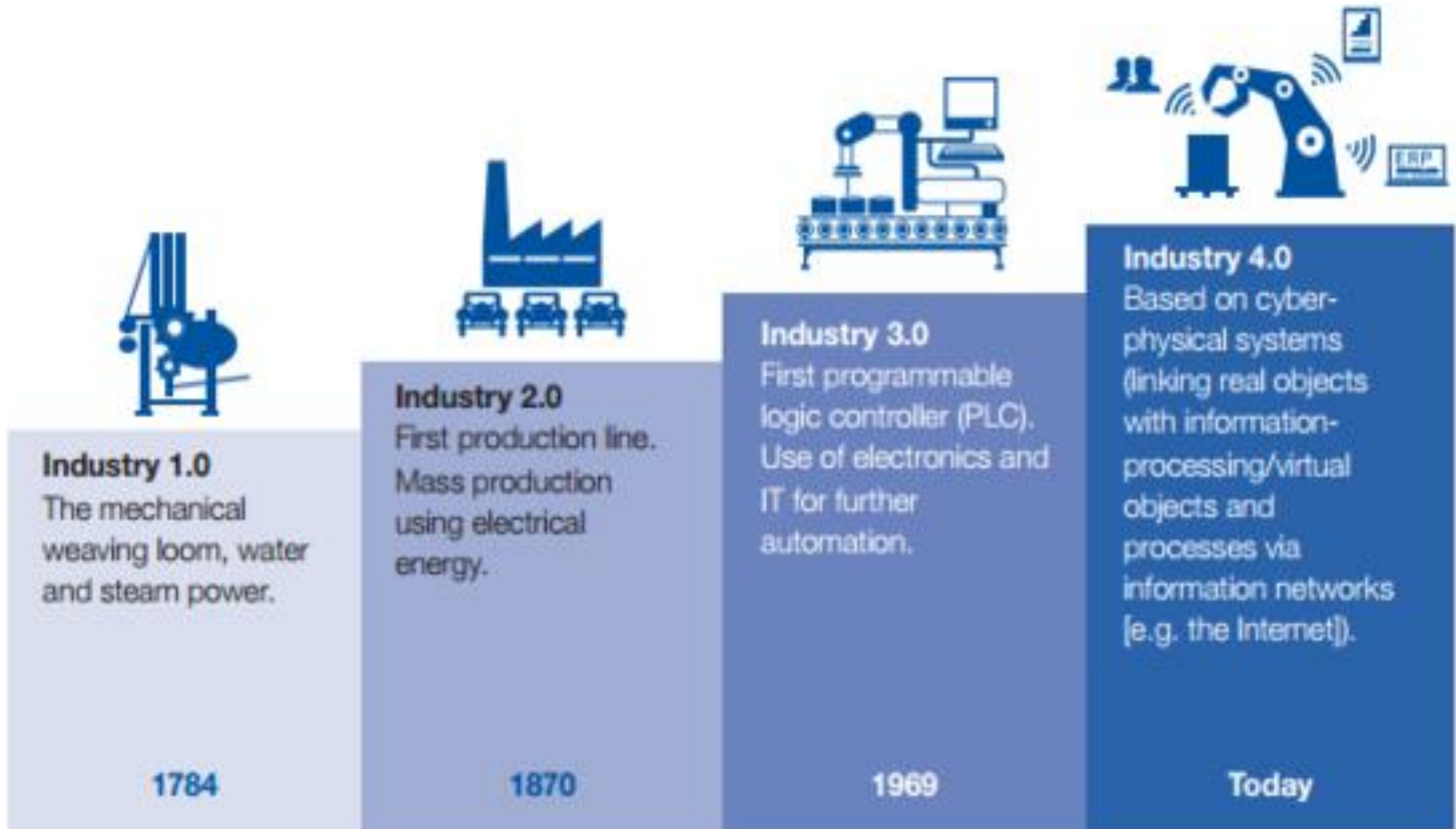
Paving the Way for Industry 4.0

16 November 2017

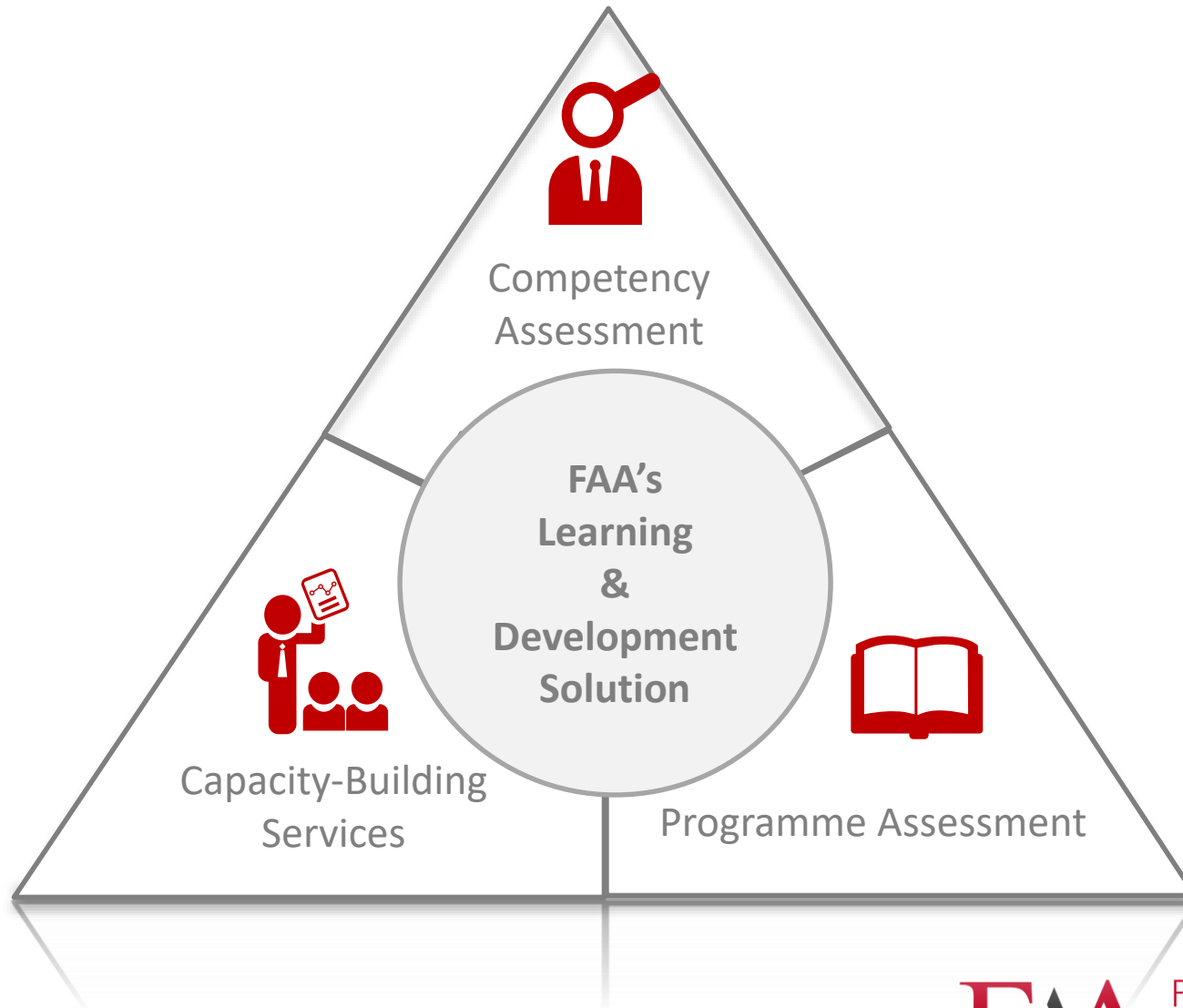
Driving Quality Excellence in the
Financial Services Industry



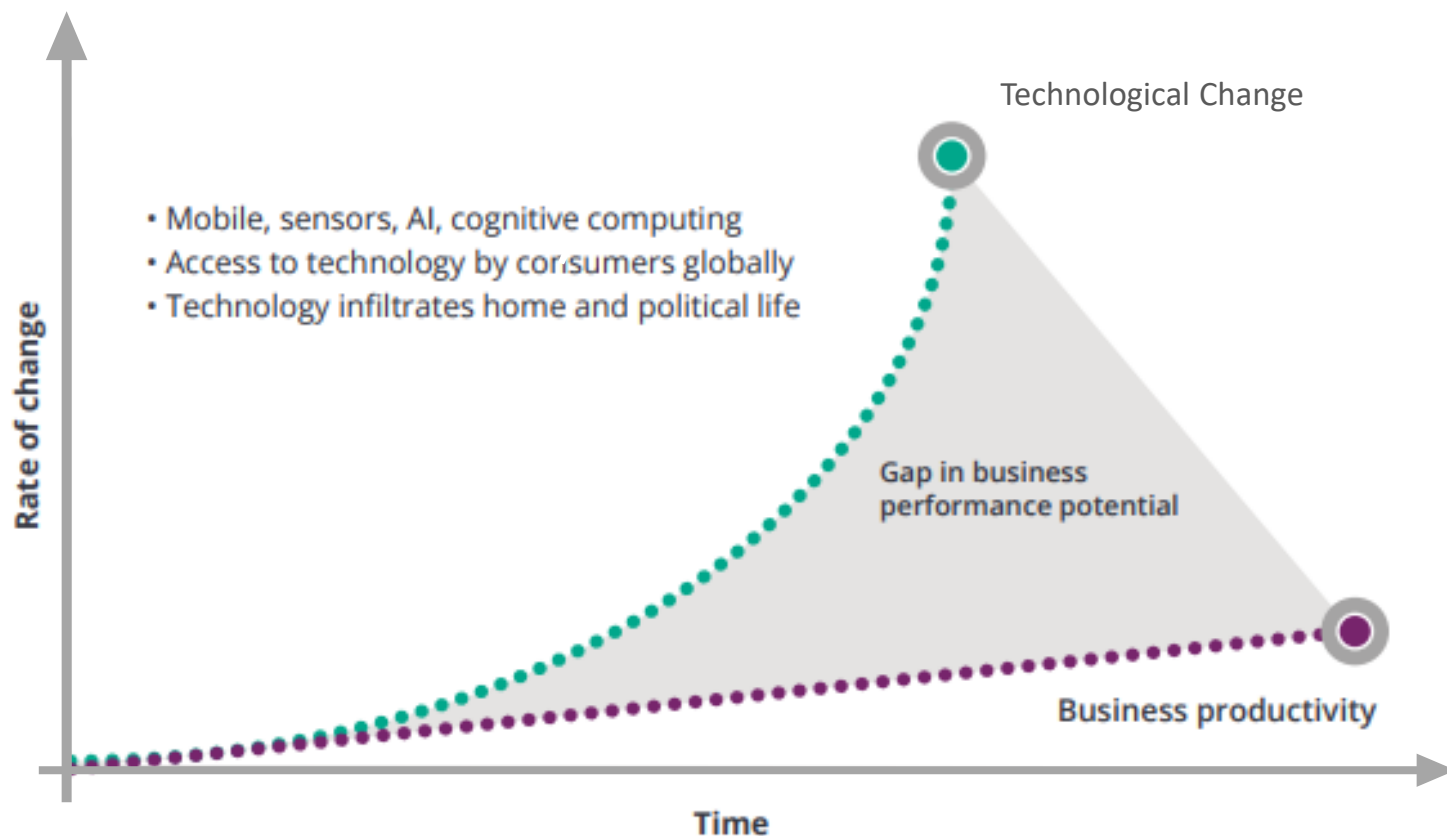
Industry 4.0



FAA's Learning & Development Solution

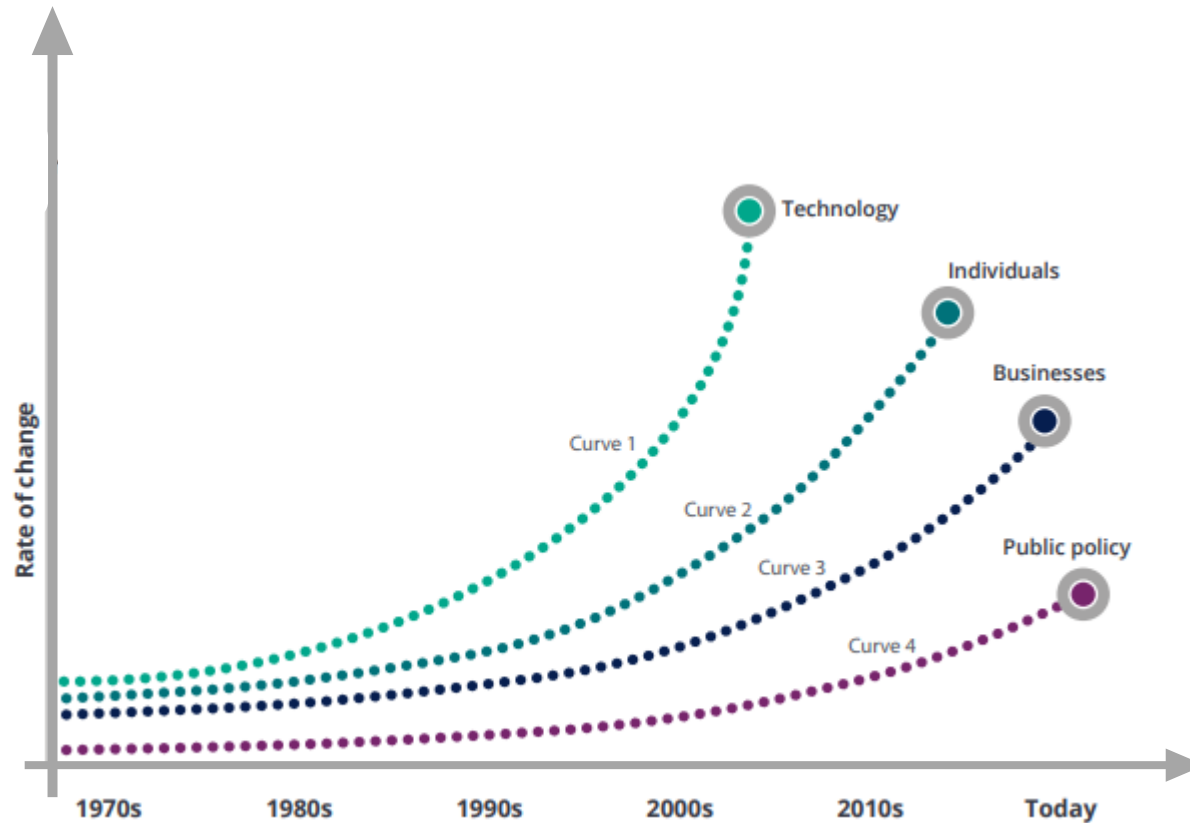


Fourth Industrialisation : Business Productivity vs Technological Change



Source: 2017 Deloitte Global Human Capital Trends

Fourth Industrialisation : The Growing Gaps



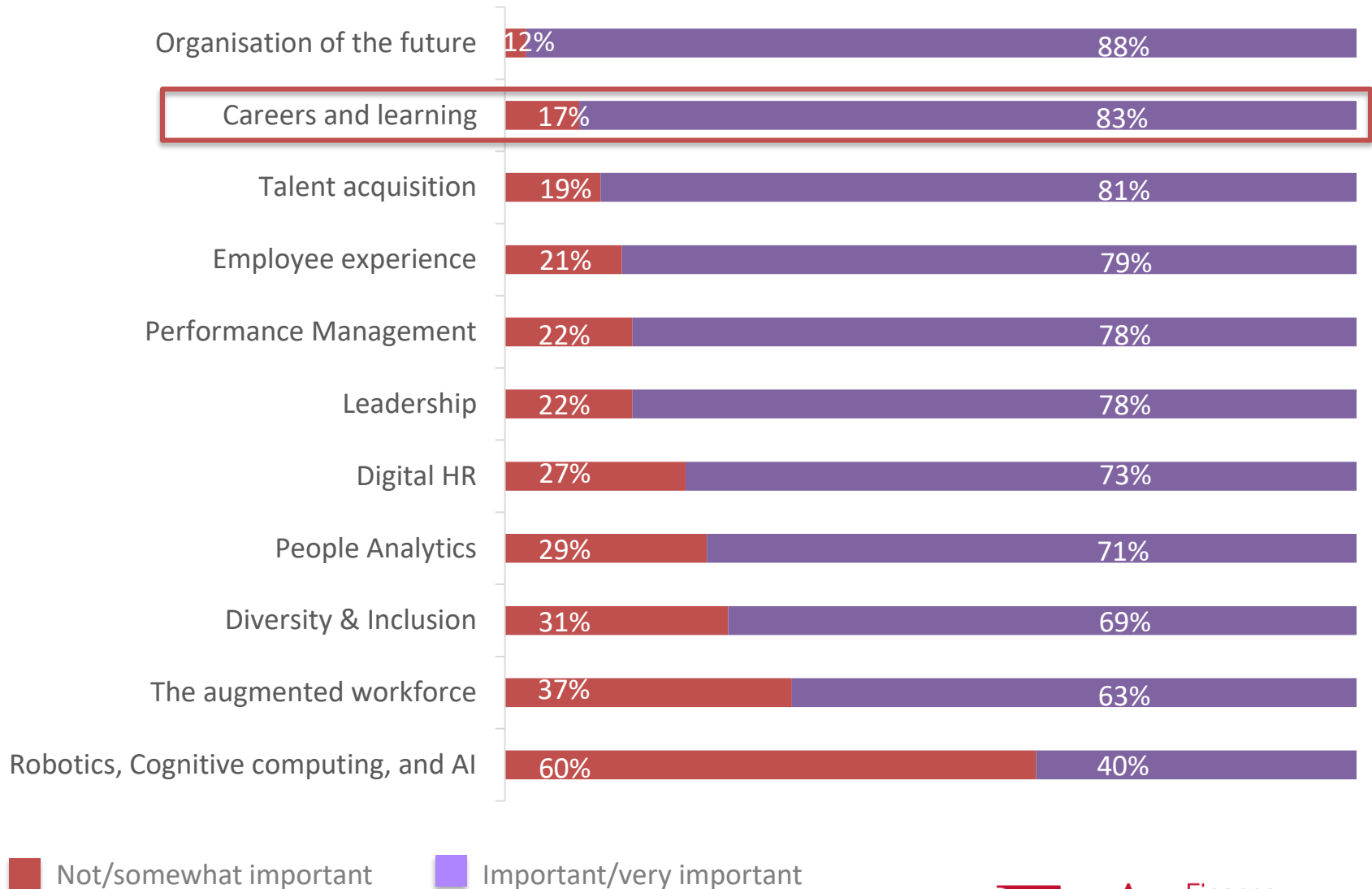
Source: 2017 Deloitte Global Human Capital Trends

The 10 Human Capital Trends 2017



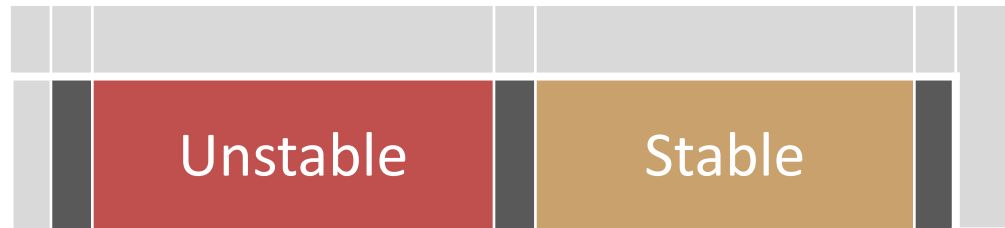
Source: 2017 Deloitte Global Human Capital Trends

The 2017 Trends by Importance



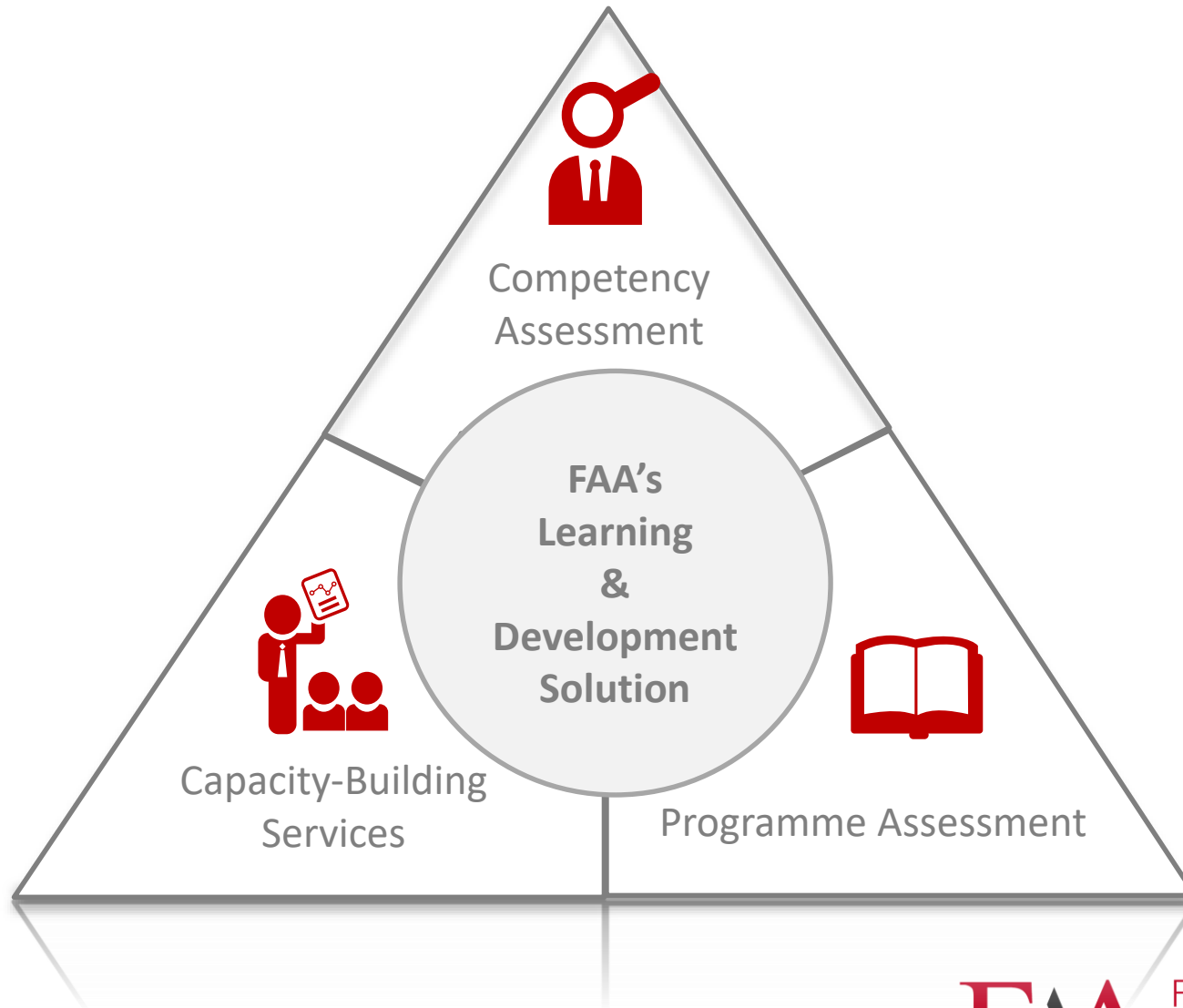
Source: 2017 Deloitte Global Human Capital Trends

Skills Stability, 2015 -2020, Industries Overall



Industry Group	Unstable	Stable
Industries Overall	35%	65%
Media, Entertainment & Information	27%	73%
Consumer	30%	71%
Healthcare	29%	71%
Energy	30%	70%
Professional Services	33%	67%
Information & Communication Tech.	35%	65%
Mobility	39%	61%
Basic & Infrastructure	42%	58%
Financial Services & Investors	43%	57%

FAA's Learning & Development Solution



Thank you

